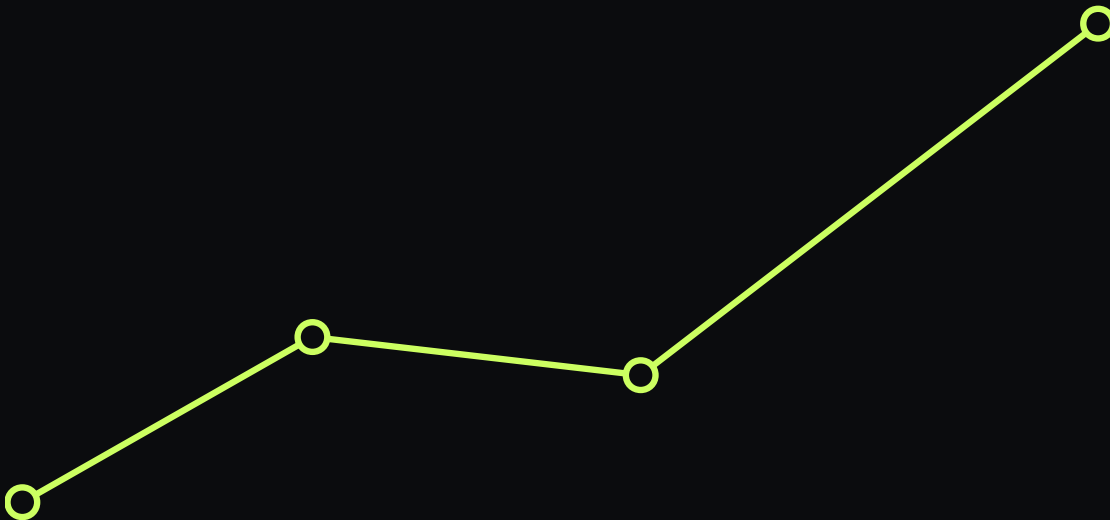


Making a global change usable at scale.

How SDI helped Amway centralize regional ERP training, protect implementation quality, and create capacity for a global rollout.



Amway / Oracle ERP implementation

A source-grounded SDI Clarity case study

A rollout was moving faster than the training system could carry it.

Amway was implementing Oracle region by region. Each deployment needed tailored materials, local support, and a consistent implementation model - but the existing mix of internal staff and contractors made quality, pace, and coordination difficult to control.

REGIONAL VARIATION

Different technical maturity, business practices, languages, and local forms changed what each implementation required.

FRAGMENTED CAPACITY

A blended team of employees and contractors required heavy oversight and produced inconsistent development practices.

HARD DATES

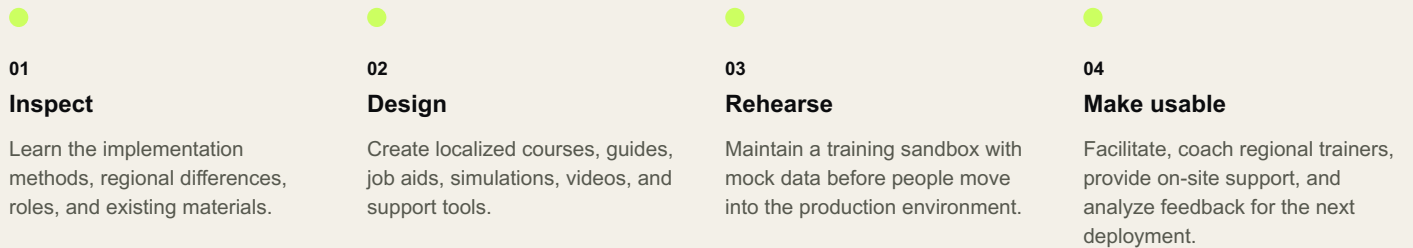
Two very different regional deployments were due in two months, leaving no room for a generic training response.

THE DECISION

**Do not treat a global ERP program as a content-production problem.
Build one accountable training system that can localize without
losing quality or speed.**

One operating model. Local execution. A consistent route to go-live.

SDI took ownership of the training system as a whole, creating a single point of coordination while giving each region a practical way to learn, rehearse, and perform in its own context.



WHAT THIS MADE POSSIBLE

A shared system for 50-80 training courses per region, while preserving the localized detail each deployment needed.

Capacity that made room for better execution.

The point was not to automate training or ship more content. It was to make the rollout reliable enough that Amway could put attention back on the business improvements the program was meant to enable.

7 → 4

IMPLEMENTATION TEAM

The case study records a reduction from seven people to four after SDI clarified roles and centralized the system.

~\$300k

COST REDUCTION

The case study attributes roughly \$300,000 in cost reduction to more efficient implementation and reduced required resources.

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CONTINENTS

The global team supported implementations across the Americas, EIA, Greater China, and APAC regions.

WHAT THE CLIENT SAID

“We could not have hit our quality and schedule milestones without this SDI team.”

Diane Hammond, Senior Training Specialist, Amway (as recorded in the source case study)

[Read the released case evidence on *sdiclarity.ai*](#)